

WAEMA ORGANIZES CAPACITY BUILDING TRAINING ON CUSTOMER RELATIONS & IT FOR DATA COLLECTION FOR STAFF

Wassa Amenfi East Municipal Assembly has organized a two-day capacity building training for its Staff to equip them with the needed skills to enable them to perform their duties effectively at work place.

As part of the Assembly's process to update their records and involve citizens in development decision making, assessment was being done for each staff which informed the Management of the Assembly the priority areas of courses relevant to their assigned duties which could enhance their work output to achieve the set targets of the Assembly.

The Municipal Coordinating Director, Mr. Ishmael Anaman in his remarks at the opening ceremony for the commencement of the training programme advised the participants to take the capacity building training programme seriously because the success of the Assembly depends on the maximum output of the staff in the performance of their duties.

He said, that was why the Assembly has taken it upon itself to organize the training to keep the workers abreast with the dynamics in the working environment to enable them to use their technical expertise to achieve the desired results of the Assembly.

The Municipal Coordinating Director, Mr. Ishmael Anaman expressed his gratitude to the participants at the end of the training for participating fully in each session of the programme and said the knowledge they have acquired would forever remained with them to work effectively to achieve good results as they aspire to reach greater levels in their lives.

The participants were taken through courses such as; Information Communication Technology Skills, Greet and Groom, Teamwork, Effective Communication Skills and Types of Customers.

SOURCE: COMMUNITY INFORMATION CENTER (CIC), WASSA AKROPONG